

Action	Update	RAG Status
<b>Proposals for 2014-2017 include:</b>		
<b>1. Planning work to continue to achieve the required outcomes and outputs</b>		
Work with third sector organisations to tackle social isolation	This work will be taken forward by the new Day Opportunities Strategy which will be going to CASSC and for Cabinet decision in November. This will include work that is progressing well through the Health and Active Partnerships Project, which has been funded to explore a volunteer based service delivery which addresses the social isolation of older people.	<b>AMBER</b>
Addressing the needs of people with dementia and their carers by joint working with partner organisations to fulfil the actions identified within the Cardiff and Vale Dementia 3 year plan 2014-2017	Excellent progress on a project focused on dementia reablement and the development of a training programme. Work is beginning to develop a resource for carers of people with dementia through the Day Opportunities Strategy for Older People.	<b>AMBER</b>
Joint work with Cardiff and Vale University Health Board and Vale Council in line with “Meaningful and Purposeful Lives – Framework for Older People in Cardiff and the Vale 2014-2024”	The integrated Health & Social Care governance Board and Strategic Implementation Group have been established with representatives of the 3 statutory partners and the 2 umbrella third sector organisations. One of the priority areas they are addressing is provision of services for older people. The Board has commissioned a review of community Health & Social Care services and options for integration with a view to fast tracking integration for older people services. An implementation plan is currently being prepared.	<b>AMBER</b>
The on going promotion of independence and reablement and the provision of services which support this approach	The Day Opportunities Strategy includes the creation of a Day Opportunities Team that will build on the work of Assessment and Reintegration in the Community Team. The Team will provide two different services: <ul style="list-style-type: none"> <li>- short term help to support older people taking their first steps towards increased independence</li> <li>- Ongoing low level longer term intervention where this is needed</li> </ul> An evaluation of the Community Resource Team Model is underway in response to the Delayed Transfers of Care Action Plan.	<b>AMBER</b>

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<p>The provision of services designed to support people to remain at home for as long as possible providing it is safe to do so.</p>	<p>The Intermediate Care Fund has been used to take forward an Independent Living Project, which has supported many service users to maintain independence in their own home. Following evaluation of this 2014/15 project the Integrated Health and Social Care Governance Board agreed in April 2015 to extend this work. Independent Living coordinators are in place together with Accommodation Solution Coordinators. They are continuing to work with service users and health professionals to identify those individuals who are able to be supported in their own homes. The new 'One Point of Contact' will go live 1<sup>st</sup> October 2015. The overarching aim to provide advice and information at an early stage to prevent or delay the need for social services.</p>	<p><b>GREEN</b></p>
<p>The provision of effective support within communities to improve well being and reduce unnecessary care home and hospital admissions</p>	<p>The Community Resource Teams continue to provide reablement opportunities for those service users who have been discharged from hospital and need additional support at home. Additional resources have been provided through the Regional Collaboration Fund take forward an enhanced reablement project. Additional Occupational Therapists and home care assessors have been provided through this project to increase the number of service users who are supported. Partnership work continues with the Third Sector with Age Connects and Care and Repair providing support with in communities. The Rapid Response service provided by Care and Repair continues to support service users who wish to remain independent in their own home.</p>	<p><b>AMBER</b></p>
<p>The ongoing recognition and support to carers, especially older carers</p>	<p>Robust performance management of carers information is now in place, following a cleansing activity and full review of the information currently held by the authority. There is a clear commitment to improve the number of carers offered and assessed for their needs, improving this will enable us to fully understand the needs of carers in Cardiff. The number of carer assessment offers has increased by 46.56% in Q1 15/16, when compared to Q1 14/15.</p>	<p><b>AMBER</b></p>

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<p>Services delivered by a cross section of providers and delivery models.</p>	<p>The new target operating model sets out the approach to services for Adult Social Care in Cardiff. This approach will be ensuring that those more in need have their needs met and meeting these need will require the specialist support of a range of partners. Also key to the model is ensuring that the council acts as a facilitator in building community capacity to support individuals with lower needs and support prevention. An internal directory of services has been developed in house; this will be used by the One Point of Contact Team to assist with the provision of information. This information will be developed into an accessible web based directory and will enable a gap analysis of community and third section provision to take place to inform future activity.</p>	<p><b>GREEN</b></p>
<p>The support to people to enable them to have their care and support services arranged by themselves via the provision of Direct Payments</p>	<p>To improve the take up of Direct Payments the following has taken place:</p> <ul style="list-style-type: none"> <li>• Default position on offering Direct Payments.</li> <li>• OMs/Team managers are checking EFACS (Electronic Fair Access to Care Services) that Direct Payments are being offered.</li> <li>• This has lead to an improvement especially in Learning Disability where there has been a 10% rise in users using Direct Payments.</li> </ul> <p>Performance has increased from 550 users (at year end 14/15) to 578 users (at Q1 15/16). An increase of 5% overall from Quarter 4 14/15 to Quarter 1 15/16. From the information provided by the Diverse Cymru database, as at the 30<sup>th</sup> June 2015 there were 41 Adults working towards Direct Payments. A review of the contract arrangements has taken place and this is due to realise £100,000 in 2015/16.</p>	<p><b>AMBER</b></p>

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<b>2. Undertaking development work with local partners to achieve the required outcomes and outputs</b>		
The introduction of a new tendering process to provide a dynamic purchasing system for the provision of domiciliary care services	'ProActis' (Electronic Tendering System) has been implemented to improve the care and nursing home market position for older people. The 'Matrix' accredited provider list system has also been introduced to improve commissioning of Domiciliary Care for all services user groups, including Older People. The aim is to provide more personalised care services and a broader choice of services available for each service user. This effectiveness of these is currently subject to a 6 month review. CSSIW will commence a thematic inspection of Domiciliary Care in September.	<b>GREEN</b>
The introduction of a new brokerage system for the commissioning of residential and nursing home placements	'ProActis' (Electronic Tendering System) has been implemented to improve the care and nursing home market position for older people. The aim is to provide more personalised care services and a broader choice of services available for each service user. This effectiveness of these is currently subject to a 6 month review. CSSIW will commence a thematic inspection of Domiciliary Care in September.	<b>GREEN</b>
The re-design and commissioning of a range of models of service delivery including co-production approaches and consideration of social enterprise delivery models	The 12 month contract awarded to Age Connects includes the provision to map available third sector resources available to older people in communities. This work will inform future commissioning plans and will support the implementation of the Social Services and Wellbeing (Wales) Act 2014, in relation to the Information, Advice and Assistance section of the Act and also for signposting to appropriate support within communities. Part 2 of the Social Services and Well-being (Wales) Act 2014 introduces a duty on local authorities to promote the development of not for profit organisations to provide care and support and support for carers and preventative services. Work has commenced to pilot new models of working, including support, planning and brokerage for people with Learning Disabilities. Lessons learned will be applied to new models of working to provide day opportunities for older people so that a sustainable more diverse range of services are provided to a larger number of people across Cardiff.	<b>AMBER</b>

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The development, with third sector and partner organisations, of neighbourhoods in Cardiff which are resilient and financially sustainable. Universal services based on communities and neighbourhoods to be encouraged and supported to enable older people to live fulfilled lives in their communities	The Directorate is working with the Neighbourhood Partnership Teams to ensure we complement and avoid duplication of effort when considering the needs of Older People. For example, in Cardiff West, a lot of work had been undertaken to extend the number of Dementia Friends in partnership with third sector and statutory organisations such as South Wales Police. The Action plan for Cardiff North Neighbourhood Partnership Team area includes encouraging engagement opportunities, increased awareness and initiatives to encourage dementia support. A pilot will be developed for the locality model.	<b>AMBER</b>
The development of additional models of day services	As above	<b>AMBER</b>
The development of a more flexible and extended range of carer services	Carers continued to be supported through the provision of respite. The Carers Support Fund provides one-off payments for support or services that are identified through the Carer's Assessment. An Action Plan is in place to undertake targeted work to improve performance regarding Carers Assessments.	<b>AMBER</b>
The development of a new model of services with the introduction of the Gateway which will enable people to have their needs met at an earlier preventative stage, across a wide range of needs and in a co-ordinated manner.	The Integrated Health and Social Care Governance Board agreed in June 2015 to support a Preventative Interventions project which takes forward the Gateway model. Work is on going to provide a One Point of Contact for all service users and professional s with an emphasis on providing support to reduce the need for social services interventions. This First Point of Contact will go live on 1 <sup>st</sup> October 2015. An interim directory of services will be available on this date to assist with the signposting of service users to the support services that best meet their needs.	<b>AMBER</b>
The development of a range of services funded by the Intermediate Care Fund which will test out a range of models of services and service delivery and place the Directorate in a more informed position to commission services as we move forward beyond April 2015.	The Intermediate Care Fund is providing resources to pilot new models of service delivery that focus on preventative interventions for service users and will provide one point of contact for health professionals to assist their clients with all their independent living support and care needs. This service will also be available directly to service users as required.	<b>AMBER</b>

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A one Council approach will ensure that citizens have easier access with one point of contact to access information, advice and service provision.	The First Point of Contact for Social Care will go live on 1 <sup>st</sup> October 2015. This will provide a One Council approach so that citizens are sign posted to the service that best meets their needs. This service will be provided in partnership with the third sector.	GREEN
The development of outcome based work to achieve outcomes for individuals to reflect more choice and independence.	<p>The Intermediate Care fund is providing resources for two projects that are focussing on service user outcomes. The projects are:</p> <ul style="list-style-type: none"> <li>• Preventative Interventions Project</li> <li>• Accommodation Solutions Discharge Project.</li> </ul> <p>Both projects are focussing on supporting service users to remain in their own home with targeted support from the third sector and independent living coordinators.</p>	AMBER
<b>3. Preparing the ground for:</b>		
Delivering services in increasingly constrained financial circumstances across the Council	A budget build exercise in underway that will produce an Adult Services Position Statement for Cardiff. This will bring together all the intelligence, information and analysis into one place for the 1 <sup>st</sup> time. This will form the basis of future budget setting process as it will understand the demands that the service faces of the medium and long term.	AMBER
Developing services which will lay the ground work for a review of the total picture of Health & Social Care and all partner organisations in 2017.	Due to the urgent need for change to take place within Adult Social Service a temporary Assistant Director position has been created. The aim of this position is to ensure that the recommendations as highlighted by CASSC, Andrew Cousins review and the Corporate Assessment are implemented in a timely manner. A review of all the functions being delivered by Adult Social Services is currently taking place and a new service delivery structure to be consulted in October 2015.	AMBER
Implementation of the Social Services Well Being Act ( Wales) 2014	The Council completed a self- assessment questionnaire which assessed the readiness of the Council and Partners to implement the Social Services and Well- being (Wales) Act 2014. This was submitted to Welsh Government. A Regional Implementation Plan which sets out tasks and timescales in preparation for the implementing the Act was completed and submitted to Welsh Government in March 2015. Work is on going to review and address the key priorities required to be in place before 6 <sup>th</sup> April 2016.	AMBER